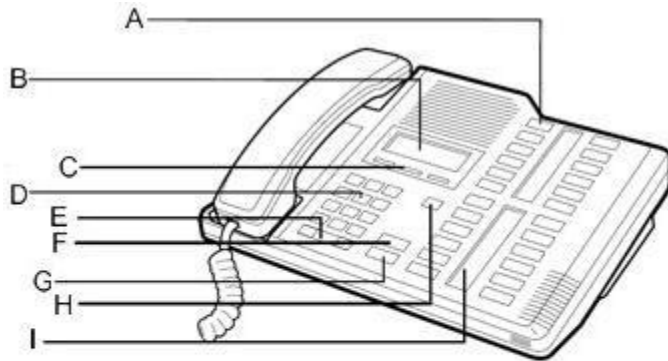


## M7324 Digital Deskphone layout

This section describes the location and function of the buttons and other features on the face of the M7324 Digital Deskphone.

### M7324 layout

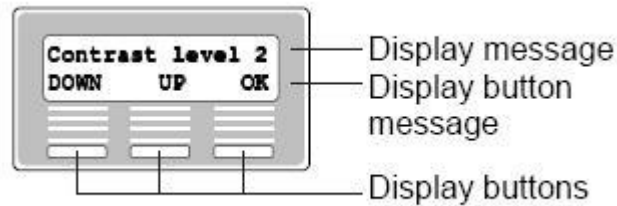


A	Memory and line buttons	Used to store frequently used telephone numbers to the phone memory. Can also be used to access programmed lines.
B	Display	Shows the time and date, call and feature information.
C	Display buttons	The label for display buttons appear in capital letters on the bottom of the display. Display buttons change with each feature you use.
D	Dial pad	Used to dial out and access features.
E	Volume control	Adjusts ringer and handset, handsfree, and headset volume.
F	Feature button	Starts or ends a feature.
G	Hold button	Places the active call on hold.
H	Release button	Ends an active call or feature.
I	Indicators	Appear next to active line and memory buttons.

### Using display buttons

Three display buttons appear directly below the display. When active, these buttons appear in capital letters on the second line of the display. In this guide, display buttons appear as underlined>.

capital letters: for example, **OK**.



## Telephone Setup

Use the following tasks to set up the M7324 Digital Deskphone.

### Adjusting the contrast level

Use the following task to adjust the contrast level of the LCD display.

1. Press **Feature \* 7**.
2. Press **UP** or **DOWN** to view the contrast levels.
3. Press **OK** to select a level.

### Changing the ring type

Use the following task to change the ring type on the telephone.

1. Press **Feature \* 6**.
2. Press **1** through **4** or **NEXT** to select the ring type. A preview tone is played.
3. Press **OK** to store the ring type.

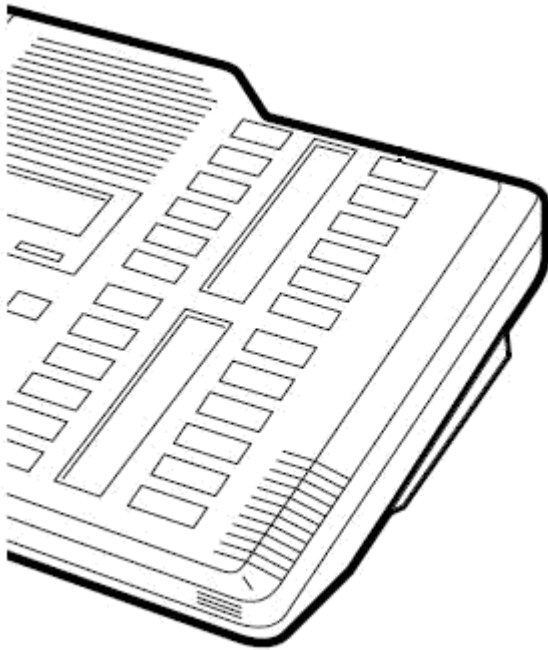
## Programming memory buttons

Memory buttons are the buttons with labels other than line or Handsfree buttons. Memory buttons store telephone numbers or feature codes to give you one-touch dialling or feature activation. You can change the function of a memory button by programming it with a new number or feature. If you have programmed a memory button with an extension number, the indicator comes on when the number is busy. Avaya IP Office supports duplicate programming. For example, you can program a single feature or number to multiple memory buttons.

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### Programming an external autodial number

You can program a memory button with a new number or feature.

1. Press **Feature \* 1**.
2. Press the memory button you want to save the number to.
3. Dial the external number you want to save to the memory button.
4. Press **OK** to store the number to the telephone memory.
5. Label the memory button with a button label strip.

### Programming an internal autodial number

You can program an internal autodial number to a memory button.

1. Press **Feature \* 2**.
2. Press the memory button you want to store the number to.
3. Dial the extension you want to save to the memory button. If a valid extension is entered, it is saved to the memory button automatically.
4. Label the memory button with a button label strip.

### Programming a feature code — method 1

You can program a feature code to a memory button.

Feature	IP Office Standard Version	IP Office Quick Version/ PARTNER Version/Norstar Version
Personal Speed Dial	Feature 0, *00 to *99	#80 to #99 (also Feature *4, 80 to 99).
System Speed Dial	Feature 0, 001 to 999	Feature 0, 600 to 699
Ring Again (Set/Clear)	Feature 2 / Feature #2	AutCB works on phones with soft keys.
Conference	Feature 3	Feature 3

Feature	IP Office Standard Version	IP Office Quick Version/ PARTNER Version/Norstar Version
Forward All On/Off	Feature 4 / Feature #4	Feature 4 / Feature #4
Last Number Redial	Feature 5	Feature 5
Page	Feature 60	Prefix * to the extension/ group number.
Retrieve Messages	Feature 65 or Feature 981	777 (own mailbox) or 778 (mailbox select)
Dial Voice Call	Feature 66	Prefix * to the extension/ group number.
Priority Call	Feature 69	Not supported
Transfer	Feature 70	Feature 70
Call Park	Feature 74	Transfer call to own extension number.
Call Unpark	Feature #74 <park slot ID>	6<extension number (whoever parked the call)>
Call Pickup Group	Feature 75	66<pickup group number>
Direct Call Pickup	Feature 76	6<extension number>
Do Not Disturb On/Off	Feature 85 / Feature #85	Feature 85 / Feature #85
Group Listen On/Off	Feature 802 / Feature #802	Not supported
Call Log Button	Feature 812	Feature 812
Inspect	Feature *0	Use button programming.
Speed Dial Button	Feature *1	Use button programming: Auto Dial — Other
Internal Auto Dial	Feature *2	Use button programming: Auto Dial — Intercom
Button Programming	Feature *3	Feature *3
Store a Personal Speed Dial	Feature *4	Feature *3, Feature *480 to *499.
Ringer Sound	Feature *6	System Admin function only
Contrast	Feature *7	Feature *7
Ring Volume	Feature *80	Feature *80

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Feature	IP Office Standard Version	IP Office Quick Version/ PARTNER Version/Norstar Version
Enbloc Dialing On/Off	Feature *82	Not supported Hot dial only.

1. Press **Feature \* 3**.
2. If you are prompted for a security code, enter your Hotdesking Login password.
3. Press the memory button you want to save the feature to.
4. Press **Feature** and enter the feature code. The feature code is saved to the memory button automatically.
5. Label the memory button with a button label strip.

### Programming a feature code — method 2

You can program a feature code to a memory button.

1. Press **Feature \* 3**.
2. If prompted for a security code, enter your Hot Desking Login password.
3. Scroll (using the “>>>” softkey or Volume Up/Down) through the features list to find the feature you want to save to a button.
4. Press **Selet** or **HOLD** at the feature you want to program.
5. Press the memory button you want to save the feature to.
6. If prompted with the existing programming on this button, press **Repla** or **HOLD** to program the button. Press **Back** or dial-pad ‘0’ to cancel without saving the programming, and return to the selected feature.
7. Repeat steps 3 through 6 for each additional button you want to program. Press **RI**s when finished.
8. Label the programmed button with a button label strip.

### Resetting memory buttons to default feature code programming

You can return all programmed feature buttons on your phone to the default feature programming for your phone model.

1. Press **Feature \* 3**.
2. If prompted for a security code, enter your Hot Desking Login password.
3. Press \* twice.
4. Press **Prog** or **Hold** to return all feature buttons to the system defaults.
5. Label the programmed button with a button label strip.

### Erasing a memory button

You can delete the current memory button programming to reprogram it with a different number or feature.

1. Press **Feature \* 1**.
2. Press the memory button you want to erase.
3. Press **OK** to delete the current memory button programming from the telephone memory.

### Displaying memory button programming

Use the following task to display the telephone number or feature currently programmed to the memory button.

1. Press **Feature \* 0**.
2. Press the memory button you want to check.
3. Press **Feature** or **Release** when finished.

## Making and answering calls

Use the following tasks to make and answer calls on your M7324 Digital Deskphone.

### Making external calls using line buttons

Use the following task to make a call to an external telephone number using a line button.

1. Lift the handset
2. Press a line button. The line button indicator turns on.
3. Dial the external telephone number.

### Making external calls using intercom buttons

Use the following task to make a call to an external telephone number using an intercom button.

#### Note:

Contact your system administrator for a list of external dialling codes.

1. Lift the handset
2. Press an intercom button. The indicator button turns on.
3. Enter an external dialling access code.
4. When you hear the external dial tone, dial the external telephone number.

### Making Internal calls using intercom buttons

Use the following task to make a call to an internal extension using an intercom button.

#### Note:

Contact your system administrator for a list of extension numbers.

1. Lift the handset
2. Press an intercom button. The intercom button indicator turns on.
3. Dial the extension number.

### Answering calls

An incoming call is available to be answered when your telephone rings and the display light flashes, or when an intercom or line button indicator flashes.

When an incoming call appears on your telephone, lift the handset  
OR

Press the button with the flashing ▲ indicator before you lift the handset.

### Placing a call on hold

Use the following task to place an active call on hold.

#### Note:

Calls are put on hold automatically when you switch from one line to another.

1. While on a call, press **Hold**. The ▲ indicator for the line will flash.
2. Press the line button with the flashing ▲ indicator to retrieve the call.

### Muting a call

You can mute your voice on an active call. This task applies to handset, handsfree, and headset calls.

1. While on a call, press **Mute** to turn the microphone off. The indicator light next to the Mute button flashes when the microphone is muted.
2. Press **Mute** again to turn the microphone on.



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## **Making a handsfree call**

Your system administrator must program the handsfree feature on your telephone. The handsfree button is assigned to the bottom right memory/line button.

Press the handsfree button on your telephone to make or answer a call.

OR

To switch to handsfree when you are on a call, press the handsfree button and place the handset on the cradle. Lift the handset off the cradle to turn off handsfree mode.

## **Using a headset**

You can make and answer calls using a headset instead of using the handset..

1. Press the **Headset** button on your telephone to activate headset mode. This can be done if you want to make a call, to answer an incoming call, or to switch to the headset during an active call.
2. Replace the handset on the cradle. Lift the handset off of the cradle to switch back.

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